

# **Frequently Asked Questions**

#### Can I use other bowls or do I have to use WeatherTech Pet Bowls?

The bowls included with your WeatherTech Pet Feeding System are customized to fit perfectly with that system's size and shape, no other bowls will fit.

## Does my feeding system include bowls?

Yes. Each WeatherTech Pet High Feeding System includes one 304 Stainless Steel bowl if you order the single configuration or two bowls if you order the double configuration.

### Can I travel with the WeatherTech Pet Feeding System?

While the WeatherTech Pet Feeding System is sized for your pet(s), it can be quickly disassembled and each of the three components (stand, mat and feeding bowls) can be packed and transported.

#### My pet is a messy eater/drinker. Will the mat contain his/her mess?

Definitely! The WeatherTech Pet Feeding System was designed for even the messiest of pets. Each system comes complete with a mat positioned below the stand/feeding bowls which is specifically engineered to contain most food and liquid runoff.

## Can a cat use the feeding system?

Absolutely! We developed feeding systems in smaller sizes that accommodate both smaller dogs and cats.

## How deep are the WeatherTech Stainless Steel Pet Bowls?

The 8 oz bowl is 1.50 inches deep.

The 16 oz bowl is 1.875 inches deep.

The 32 oz bowl is 2.56 inches deep.

The 64 oz bowl is 3.00 inches deep.

The 96 oz bowl is 3.50 inches deep.

#### Are the bowls made in the U.S.A?

Every component of the WeatherTech Pet Feeding System is designed, engineered and manufactured in the USA.

#### What is NSF?

NSF International is an independent, accredited organization that develops public health standards and certifications that help protect food, water, consumer products and the environment. They test, audit and certify products to protect and improve global human health.

## Is the WeatherTech Pet Feeding System dishwasher safe?

Yes! Every part - bowls, stand and mat - of the WeatherTech Pet Feeding System can be safely cleaned in the dishwasher.

### How stable is the feeding system? Is it weighted so my pet can't move it around?

The innovative stand is made of a rigid polymer, which can withstand even the most aggressive eaters. The softer mat material helps keep the stand from sliding, and contains positioning ribs that keep the stand locked into place.

### What are the feeding system and bowls made out of?

The feeding system (stand and mat) uses FDA approved, human food grade polymer plastic. The bowls are made from heavy gauge US stainless steel and are NSF certified, making them safe for even human food!

## Is the feeding system BPA free?

The WeatherTech Pet Feeding System is not just BPA free. It is also free of phthalates, lead, radium, mercury and other toxins!

## Does the feeding system have PVC?

No, the WeatherTech Pet Feeding System only uses FDA approved human food grade plastic and polymers.

#### Will the feeding system prevent mold and mildew?

Yes, our stand and mat use an anti-microbial/fungal additive for a healthier, germ resistant feeding environment, however we recommend regular cleaning of your complete WeatherTech Pet Feeding System with a mild dishwashing soap!

## What type of antimicrobials and antifungals are used in these parts?

The WeatherTech Pet Feeding System uses a silver-based antimicrobial additive and a zinc-based antifungal additive in the plastic for the stand and mat. Both of these additives are non-toxic, FDA compliant, and safe for human food contact.

## Are stainless steel or ceramic bowls the cleanest and safest options for pets?

Quite simply stainless steel is superior. The less porous a substance is, the less microorganisms can grow on said substance. Using a product that you can place in the dishwasher has the added advantages of using heat and steam to kill the germs.

## Why are raised bowls better than feeding my pet from the floor?

Raised bowls have been shown to help minimize movement and extension with animals that have a myriad of issues, ranging from orthopedic, neurological to a variety of other conditions. Please consult with your veterinarian if you have additional questions.

#### My pet gets the hiccups after eating; will the feeding system help prevent this?

How fast an animal eats can affect how often they get hiccups, by simply slowing them down you may minimize the chances of this happening.

### My pet has arthritis, neck or back problems. Will this feeding system help?

This system will help patients with arthritis, neck and back problems by reducing overall movement for the pet, making mealtime more comfortable.

### My pet has gas and burping issues now. Will the feeding system help?

With an elevation of the food, as well as a shallow bowl, there will hopefully be less air swallowed thereby minimizing gas and burping.