

Thule Warranty

THULE will warranty load carrier systems, roof boxes and accessories produced by THULE and sold under the brand name THULE, to the original purchaser up to five years from the date of the original retail purchase to be free from defect in materials or workmanship.

Subject to the limitations and exclusions below, THULE remedy defects in material or workmanship during the warranty period, by repairing or replacing (at Thule's option) the defective component(s) without charge for parts or labor to the original purchaser. The purchaser will be responsible for the cost of returning the component(s)/product(s) and the proof of purchase back to the place where the product was purchased. No warranty is given for defects resulting from conditions beyond Thule's control including, but not limited to, misuse, overloading, or from failure to assemble, mount or use the load carrier or accessory(s) in accordance with written THULE instructions, guidelines and safety text.

No warranty is given for defects caused by accidents, unlawful vehicle operation, or defects/inconsistencies in the vehicle upon which the product is installed.

No warranty is given for defects caused by the users failure to properly secure cargo as recommended by THULE.

Repair or replacement of the defective THULE product is the original purchaser's exclusive remedy under the warranty. All consequential and incidental damages are excluded under this warranty. Damage to the user's vehicle, cargo or to any other person or property is excluded.

The above provisions do not restrict the consumer or customer's statutory rights according to the relevant compulsory national law. Nor do they affect the right towards the dealer from the purchase contract concluded between the two parties. In particular this shall apply for guarantee rights which remain in full.