



Spalding Limited Warranty FAQ

Spalding Basketball Warranty

What is the Warranty on Spalding basketballs?

Spalding basketballs (including NEVER FLAT and INFUSION products) are covered by a 1-year Limited Warranty for defects in materials and workmanship ("Warranty"). This Warranty applies only to the original purchaser, is non-transferable, and applies only to personal use (not institutional or competitive use). Note that the Limited Warranty effective date is from the original retail purchase date.

What can I expect to happen following a Warranty claim submission?

If a claim of defective material or workmanship is submitted within the Warranty period, Spalding will replace the product free of charge. If Spalding no longer sells the product, it will refund your original purchase price.

What is not covered by the Warranty on Spalding basketballs?

Spalding assumes no responsibility nor liability, and the Warranty will be voided, for any damages or defects due to:

1. Negligence, abuse, or misuse.
2. Failure to follow instructions accompanying the Product.
3. Any modifications made to the Product.

Spalding Basketball Hoop Systems and Backboard Warranty

Note: The warranty for backboards and the warranty for poles, bases, rims (and accompanying hardware) may each or both be referred to as a "Warranty", but the duration depends on the type of product at issue.

What is the Warranty on Spalding backboards?

Spalding backboards are covered by a Limited Warranty for defects in materials and workmanship, the duration of which depends on the type of backboard purchased, according to the below. The Warranty applies only to the original purchaser, is non-transferable and applies only to personal use (not institutional or competitive use). Note that the Warranty effective date is from the original retail purchase date.

- Glass Backboards (In-Ground System): Limited Lifetime
- Glass Backboards (Portable System): 5 years
- Steel-Framed Acrylic Backboards: 5 years
- Steel-Framed Polycarbonate Backboards: 5 years
- Aluminum-Framed Acrylic Backboards: 5 years
- Eco-Composite Backboards: 3 Years

What is the Warranty on Spalding poles, bases, rims (and accompanying hardware)?

Spalding poles, bases, rims (and accompanying hardware) are covered by a 1-year Limited Warranty for defects in materials and workmanship. This Warranty applies only to the original purchaser, is non-transferable, and applies only to personal use (not institutional or competitive use). Note that the Warranty effective date is from the original retail purchase date.

What can I expect to happen following a Warranty claim submission?

If a claim of defective material or workmanship is submitted within the Warranty period, Spalding will

replace the product free of charge. If Spalding no longer sells the product, it will refund your original purchase price.

What is not covered by the Warranty on Spalding backboards, poles, bases, rims (and accompanying hardware)?

Spalding assumes no responsibility nor liability, and the Warranty will be voided, for any damages or defects due to:

1. Negligence, abuse, misuse, non-basketball activities, hanging, vandalism, acts of nature, improper installation or failure to follow maintenance guidelines in the owner's manual.
2. Failure to follow instructions and warnings accompanying the product.
3. Any modifications made to the product.
4. Institutional or competitive use. (All products are intended only for home, recreational use.)
5. Scratching, scuffing, or fractures to any part of the unit that may have been caused by normal recreational usage.
6. Rusting, damage, deterioration, scratching, scuffing, fading, or fractures to the unit that were caused by severe weather conditions, including, but not limited to, strong winds, flooding, hail, tornadoes, and hurricanes.
7. Discoloration of any part of the unit due to sunlight, exposure to chemical and/or salt spray either directly or in the atmosphere.