

What if my phone model is not listed on the product page?

If you can't find your phone in the variants shown, then we suggest that you choose the universal bundle which includes the Universal Interface. This way the patented SP Connect twist to lock mechanism can be used with almost any device either directly on your phone or on a case of your choice.

My Phone Case is stuck in the locked position - how do I fix it?

If you lock the mechanism of your Phone Case by accident, you can use the included Stand Tool to unlock it again.

If my phone is Qi chargeable, can it still be charged with the case on?

The case does not impair Qi charging. If your phone is Qi compatible, then it still is when it is in the Phone Case. This applies for all suggested chargers that are recommended by the manufacturer of your phone.

Exception: Wireless charging of your iPhone 12 series device and an SP Connect compatible phone case using an Apple MagSafe charging device is not possible at this time.