

FAQ

Can I disassemble my modular safe?

Yes, your modular safe disassembles in minutes, so you can easily relocate it to another room or take it with you when you move.

How much fire protection do I get with a SnapSafe Modular Safe?

You get a full 1½" of ceramic fiber fire protection rated at 2300° degrees for one hour, not just drywall like some fire protection safes. In addition, it features door seals that expand during a fire to seal the contents from hot air and water damage.

Do SnapSafe modular safes meet California fire and theft protection specifications?

Yes. If properly bolted down, SnapSafe modular safes meet the California protection specifications for safes and security cabinets.

Do I need double fire protection for irreplaceable documents?

Fire protection on a modular safe is rated at 2300°F for one hour to provide dependable document security. However, we recommend home safes and security vaults that store important paperwork should also use a fire resistant document box and then put the box in the safe for extra protection.

Can I move and assemble my modular safe by myself?

It just depends on the model. Our Titan and Super Titan models can usually be moved by one person, depending on the physical condition of the person doing the assembly. On the Super Titan XL and XXL, you will need another person to help with assembly. It is good practice to have someone with you no matter what model you are assembling.

How long does it take to assemble a modular safe, and will I need tools?

Assembly of a modular safe takes about 30 minutes or less on the Titan, and 30-60 minutes on the Super Titan, Super Titan XL and Super Titan XXL. The modular assembly system requires no tools besides the included wrench. Each piece is clearly labeled to make assembly simple and intuitive.

Should I bolt down my SnapSafe?

We recommend bolting modular safes and some special safes to the floor using two ½" wedge anchor concrete bolts through the predrilled holes in the bottom of the safe.

Should I install a dehumidifier in my SnapSafe modular safe?

Yes, we recommend installing a dehumidifier in your modular safe to help control moisture and humidity. SnapSafe offers a variety of dehumidifiers.

Should I get a digital lock or a mechanical lock?

We recommend the digital locks because of the simplicity, reliability, and ease of you. That said, we also offer a high-quality mechanical lock for those who prefer the mechanical experience.

What if the batteries die on a safe with an electronic lock?

All SnapSafe modular safes are combination safes that feature electronic locks with non-volatile memory. This means your combination code is retained even if the battery has gone dead and is no longer powering the lock. If this happens, simply replace the battery. For added security, you can deliberately remove the batteries from the lock and replace them when you need access to the safe.

Must I be at home when my modular safe arrives?

You must be home to take delivery of your modular safe. The freight carrier will call to schedule an appointment for delivery, and you must be home at that time. You will be responsible for return delivery charges if you are not home when the freight carrier arrives.

How long is the security cable on a SnapSafe lock box?

The SnapSafe Lock Box cable is 3-feet long.

How many pieces of foam come with a Lock Box?

Four (4) pieces of foam come with each Lock Box.

Can I get multiple units keyed alike?

Yes and no. Yes, we can sell you keyed alike replacement locks/keys for lock boxes. However, we cannot sell you more than 2 complete Lock Boxes keyed alike.

Are the Lock Boxes CADOJ Approved?

Yes, all steel SnapSafe Lock Boxes are CADOJ approved (The TrekLite Lock boxes are not CADOJ).

Are the Lock Boxes TSA Approved?

Yes, all SnapSafe Lock Boxes are TSA Approved for airline travel.

Are TrekLite Lock Boxes CADOJ approved?

No, not at this time.

What material are the gun racks made of?

Steel wire that is coated in a soft, non-marring PVC coating.

Should I store my firearms upside down or right side up?

It is the user's preference of how they want to position the handgun in the rack.

Can the gun racks hold compact firearms?

Yes.

Can the long gun sock fit an AR15?

Yes, the SnapSafe Gun Sock will fit an AR rifle with standard optics.

What material is the silicone sock made of?

The SnapSafe gun socks are made of silicone impregnated cotton.

Will the pistol sock hold a large revolver?

Yes, the SnapSafe Gun Sock will accommodate any handgun with a 6" or smaller barrel.

What size handgun hanger should I order?

We offer three sizes in the handgun hangers: 22 caliber, 9mm/38 caliber, and 44 caliber.

What thickness shelf will the handgun hangers accept?

The SnapSafe Handgun Hangers will slide onto any shelf up to 1-inch thick.

What thickness of shelf can the under shelf baskets accept?

The SnapSafe Under Shelf Baskets slide onto any shelf 1-inch thick or smaller.

Each basket is rated to hold 40 pounds.

What batteries do the SnapSafe Safe LED Lights require?

They require AAA batteries. The 6 LED Safe Light requires two batteries, and the 20 and 30 LED Safe Lights require six batteries.

Will the SnapSafe Door Organizer work on other brand name safes?

Yes, the SnapSafe Door Organizer has a universal design. Simply drill holes and attach with included hardware to any safe that is 2.5 inches or deeper.

What hardware will I need to install my door organizer?

Each SnapSafe Door Organizer comes with all necessary hardware for installation.

Are there bolt down holes on the Under Bed and Trunk Safe?

Yes, there are four bolt down holes in each safe for securing to the floor, workbench or vehicle.

Can I secure my safe without drilling into the floor?

Yes, the Trunk Safe and Under Bed Safe each come with a commercial grade cable for securing to a stationary object.

How does the In Wall Safe mount?

The SnapSafe In Wall Safe mounts between standard width studs inside a wall. All installation hardware is included.

Does the vault room door have an internal release to get out?

Yes, all SnapSafe Vault Doors have an internal handle that can lock and unlock the door from the inside.

What hardware is needed to install the Vault Door?

Your SnapSafe Vault Door comes with all the hardware needed for installation, including a ratchet for installing the bolts.

What is the heaviest piece of a modular safe?

It varies from one safe to another...

- On the Titan, the heaviest piece is the door at 92-lbs.
- On the Super Titan and Super Titan XL, it is the back panel at 140-lbs.
- On The Super Titan XXL, the heaviest piece is the back panel at 180-lbs.

Can I bolt down my modular safe?

Yes, there are four (4) pre-drilled holes in the bottom panel of each modular safe. These holes can be used for running wires for accessories, or bolting down the unit.

Can I assemble a SnapSafe modular safe while keeping it upright?

It is much easier to assemble the unit while it's lying down. But all SnapSafe modular safes can be assembled upright.

How do I reset my padlock?

Take these steps to reset your lock:

1. Pull up the shackle to open the lock.
2. Rotate the shackle 90° counterclockwise and press all the way down.
3. Hold down the shackle and set your own combination by turning dials.
4. Turn the shackle back as normal. The setting is now complete.

To reset a new combination, repeat steps 1 through 4 above.

How do I set or reset the combination on my TrekLite Lock Box?

Begin by opening your TrekLite Lock Box (Item #75241).

To open a new lock box for the first time:

1. Move all 4 digits to 0-0-0-0.
2. Make sure all digits are centered on the 0 when opening.
3. Once opened, move the locking lever from A to B on the lock housing.

To open an existing lock box:

1. Move all 4 digits to the current opening combination.
2. Make sure each digit is centered on its corresponding combination number when opening.
3. Once opened, move the locking lever from A to B on the lock housing.

To set the combination for a new lock box or reset the combination for an existing lock box:

1. While open, set the combination to your own unique code; or reset it to a new code.
2. Move the locking lever from B back to A.

3. Before shutting your lock box, test the code two times to verify your new combination has been set.

How do I set or reset the combination on my Lock Box?

Begin by opening your Combination Lock Box.

To open a new lock box for the first time:

1. Move all 3 digits to 0-0-0.
2. Make sure all digits are centered on the 0 when opening.
3. Once opened, move the locking lever from A to B on the lock housing.

To open an **existing lock box**:

1. Move all 3 digits to the current opening combination.
2. Make sure each digit is centered on its corresponding combination number when opening.
3. Once opened, move the locking lever from A to B on the lock housing.

To set the combination for a new lock box or reset the combination for an existing lock box:

1. While open, set the combination to your own unique code; or reset it to a new code.
2. Move the locking lever from B back to A.
3. Before shutting your lock box, test the code two times to verify your new combination has been set.