



Product Warranties

Warranty Information on Rawlings Products

The procedures and warranty information listed below are from Rawlings Sporting Goods LLC (Rawlings). Please contact Rawlings directly for any product warranty issues.

NOTE: Warranty only covers products purchased from authorized Rawlings dealers. The warranty does not cover any products purchased from a non-authorized seller, including but not limited to sellers operating on a third-party auction site unless they are authorized Rawlings dealers. To ensure warranty coverage, be mindful when selecting your retailer and make sure they are an authorized Rawlings dealer.

Non-Wood Bat Warranty

Rawlings will provide a one-time bat repair or replacement within one year for qualifying bats from the date of purchase. The guarantee covers breakage or cracking that result from normal usage. Abuse such as hitting metal cleats, rocks, or anything other than a ball can damage your bat and will void the warranty. The warranty does not cover bats that have been used in commercial batting cages.

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Wood Bat Warranty

Rawlings does not provide a warranty for any wood bats.

Exception: MM13PL, BH34PL, CS5PL have a 30 Day Warranty from Date of Purchase

Baseball & Softball Gloves Warranty

There is a 1-year warranty on all baseball and softball gloves. Our warranty does not cover gloves that have been microwaved, placed in an oven, or over oiled. Laces are not covered under the 1-year warranty.

Protective Equipment Warranty

Protective equipment, such as shoulder pads, masks, leg guards and chest protectors, have a 1-year warranty on the metal and plastic parts and on the padding and straps.

Helmets Warranty

The actual shell of the helmet has a 3-year warranty, while the padding and straps have a 1-year warranty.

Clothing (Apparel) Warranty

There is a 6-month warranty on clothing from the delivery date. All soiled garments must be laundered before being returned for remake or repair or they will be returned to the sender.

Footballs, Basketballs, Volleyballs, Soccer Balls, Batting Gloves Warranty

There is a 1-year warranty on all of these products.

Baseballs & Softballs Warranty

For a return on baseballs or softballs, a sample must be sent for our inspection.