Troubleshooting guide for CD players

Symptom	Possible Solution
My disc will not play.	Make sure the disc is compatible with the player. Compatible formats are listed in the specifications section of the manual.
	Make sure the disc is loaded with its shiny playing side facing down. The label side should face up and be visible while it is loaded in the disc compartment.
	Make sure that the disc is loaded properly in the disc compartment.
	 For top-loading portable players, center the disc on the spindle and then push the disc down gently until it locks into place. For tray-loading players, gently place the disc in the tray. For slot-loading players, gently insert the disc into the slot until the player grabs the disc.
	Dirty discs may not play or may not play properly. If there are smudges or dirt on the playing side of the disc, please clean it first. Use a soft, lint-free cloth and wipe out from the center of the disc in a straight line.
	Discs that are warped, cracked, or badly scratched should not be used in the player.
The remote control does not work.	The battery may be depleted. Replace the battery of the remote control.
	Bright light (including sunlight) may interfere with the remote transmission. Avoid placing the player in direct sunlight. Darken the room if possible.
	Remove any obstacles between the remote control and the player.
	Make sure to aim the remote control at the remote receiver on the player.
The player will not turn on.	Make sure that the power switch is set to the "ON" position or that the Function switch is not set to "OFF".
	Ensure that the player is plugged in to the proper power source. When using batteries, make sure that they have a sufficient charge.
	Ensure that the power source is functioning properly.
	Ensure that the power plug is connected securely to the player.