



# LIFETIME WARRANTY

## The Best Never Rest Warranty - Lifetime

Leapers, Inc. warrants that all UTG & UTG PRO products conform to published specifications and are free from defects in material and workmanship. We will repair or replace defective products for the duration of the product's life span. Our dedicated in-house customer service professionals will provide the best-in-class UTG experience.

### NOTES:

- Our warranty does not extend to products disassembled, damaged from misuse, accidental impact, negligence, natural disasters/accidents, or unauthorized repair or alteration.
- For UTG SPORT airsoft products, please refer to the warranty information on each individual product page which supersedes the Best Never Rest Warranty.

### Warranty Instructions

You can either contact the store where the product was purchased OR get in contact with us on our website.

To submit a warranty case to Leapers/UTG, please follow the following steps:

- Go to **Warranty Request** under Customer Service.
- Fill out the necessary contact and product information to the best of your knowledge.
- A purchase receipt is required for all warranty cases and needs to be attached at the end of the form.
- Finalize the case by submitting the information to us.
- You will hear from one of our customer service reps within 24-48 hours and we will provide you with additional information and instructions.