WARRANTY

At Klymit, we are committed to the highest level of materials and workmanship. We stand behind our products with a Lifetime Guarantee on our sleeping pads and inflatable products and a 2-Year Guarantee on our sleeping bags and backpacks. For all warranty claims, simply complete our Warranty Return Authorization form and ship your product to the address provided.



Lifetime: SLEEPING PADS & INFLATABLES 2 Year: SLEEPING BAGS & BACKPACKS

Items will be repaired or replaced at the discretion of Klymit. This warranty does not cover defects or damage arising from improper use or maintenance, normal wear and tear, commercial use, accident or external causes. Unauthorized repair, modification or customization of your product voids this warranty. If a replacement product is unavailable or discontinued, a comparable product will be substituted.



WE COVER RETURN SHIPPING AFTER REPAIR!

All products covered under warranty will be repaired **free of charge**. When we've repaired your product or deemed it necessary to provide a replacement, we will cover return shipping to all addresses.

Some things before you return...

Once you have submitted your request you will be given a Return Authorization number. Please **write this number clearly and boldly** on the outside of the package. Once your product is received, please allow for 3-7 days in-house for us to process and repair.

Products must be reasonably clean before they can be repaired. Please wipe down your product so that it is not covered in dirt/sand/hair. Heavily soiled or stinky items will void your warranty.

Please be kind to the environment and our returns department; do not use packing peanuts or Styrofoam.