



FREQUENTLY ASKED QUESTIONS

DO YOU OFFER A WARRANTY ON YOUR BOTTLES?

We offer a one-year warranty from the date of purchase. It does not cover regular wear and tear, such as dents, scratches or chipped paint from the bottle being dropped, damaged, run through the dishwasher, etc, but it does cover manufacturing defects, such as broken or leaking caps, bottles that no longer insulate and rattling bottles.

I HEAR A RATTLING SOUND IN MY FIFTY/FIFTY® BOTTLE. IS IT DEFECTIVE?

Nope! The rattle means that a small metal disk that is used during the vacuum-insulation process has become dislodged.

IS THERE A LINING IN MY STAINLESS STEEL BOTTLE?

No. Our bottles are made from food-grade stainless steel which does not leach so our bottles do not require a lining.

WHAT IS THE DIFFERENCE BETWEEN STAINLESS STEEL BOTTLES AND ALUMINUM BOTTLES?

Aluminum can leach into water and therefore aluminum water bottles require a plastic or epoxy lining. Our bottles are made from food-grade stainless steel which does not leach so our bottles do not require a lining.

CAN I PUT MY STAINLESS STEEL BOTTLE IN THE DISHWASHER?

We do not recommend washing your stainless steel water bottle in the dishwasher. Doing so will not damage your bottle or your dishwasher but may cause wear or discoloration of the paint on our colored bottles. Instead, hand wash your bottle with a non-abrasive dishsoap. For a more thorough cleaning, add 1 teaspoon white vinegar OR baking soda to the bottle, fill 3/4 of the way with warm water, close and gently shake. Rinse thoroughly and let your bottle air dry with the cap off.

HOW DO I WASH MY STAINLESS STEEL BOTTLE?

We recommend hand washing your stainless steel water bottle with a non-abrasive dishsoap. For a more thorough cleaning, add 1 teaspoon white vinegar OR baking soda to the bottle, fill 3/4 of the way with warm water, close and gently shake. Rinse thoroughly and let your bottle air dry with the cap off.

CAN I PUT HOT LIQUIDS IN MY FIFTY/FIFTY® DOUBLE-WALL STAINLESS STEEL BOTTLE?

Yes, your double-wall stainless steel bottle is safe for both hot and cold liquids and will keep your drink at the desired temperature for hours. **CAUTION:** the lip of the bottle is not insulated and may become hot. Use caution when drinking from any **FIFTY/FIFTY®** bottle containing a hot liquid.

CAN I PUT CARBONATED BEVERAGES IN MY FIFTY/FIFTY® BOTTLE?

Yes, you can put carbonated beverages in your double-wall stainless steel bottles. **CAUTION:** avoid agitating carbonated beverages as there may be a build-up of pressure which could cause your bottle to leak or the liquid to splash out unexpectedly when you open your bottle.

CAN I PUT ALCOHOL OR ACIDIC LIQUIDS IN MY FIFTY/FIFTY® BOTTLE?

Yes, you can put alcohol or acidic liquids in your double-wall stainless steel bottles. Our bottles are made of food-grade stainless steel which does not leach and will not be damaged by alcohol or acidic liquids. Be sure to thoroughly clean your bottle and cap after filling it with anything other than water to remove residue which may spoil.

CAN I FREEZE MY FIFTY/FIFTY® BOTTLE?

Do not put your double-wall stainless steel bottle in the freezer. Liquids expand during the freezing process and will damage your bottle even if you only fill it halfway or leave the cap off. Instead, try filling the bottle with ice cubes the day you need it, which will very slowly melt, providing ice cold water.

WHY IS MY FIFTY/FIFTY® BOTTLE MAGNETIC?

Some of our bottles can become magnetic while others do not. It can happen during the cold forming step of the manufacturing process. Cold forming is the process that bends the stainless steel to form the bottom and neck. After the stress and extreme pressure of cold working, the stainless steel may exhibit a strong response to a magnet even though the elemental make-up of the steel has not changed.

WHAT PLASTIC DO YOU USE TO MANUFACTURE THE LIDS?

Our lids are manufactured out of Polypropylene (PP#5), a BPA-Free and non-leaching plastic.

WHERE ARE YOUR BOTTLES MADE?

Our **FIFTY/FIFTY®** stainless steel bottles are manufactured in China.