



FAQs

Do BEARPAW shoes run true to size?

No. Our experience shows that they run small due to the inner wool lining. However, in most cases, the wool lining will relax after a few wearings and the initial "snug" feeling will disappear. Our suggestion is to purchase one size up if you normally wear a 1/2 size - meaning, if you normally wear a 7 1/2, purchase an 8, but if you wear a 7, purchase a 7.

Why is the color of my product different in person from what I saw on your website?

We make every effort to display our products as accurately as possible. However, actual colors may vary from the color on your screen due to slight color variations between computer monitors. Do you ship Internationally?

Are Anti-mold & Silica packets non-toxic?

The anti-mold chip is pure natural product extracted from several plants with sterilization effect; it is safe, nontoxic and does not cause pollution problems. The Silica packets are composed of silica gel which is also non-toxic; However, consumption of either should be avoided. Please consult your doctor/vet if swallowed.