

# FAQs

## **Can I use an “F” tab battery in my Rd-pro or analog feeder?**

No, we do recommend a 6 v 5 ah spring top high quality brand battery.

## **How do I connect my varmint buster?**

If your feeder kit is compatible with it there will be wiring on the back, and the side that the wires on the varmint buster will connect to.

## **How do I put a battery in my R or RD feeder kit?**

You slide the battery in the side spring side first, and lock it in with the metal retaining bracket.

## **How long should I charge my rechargeable battery?**

We recommend that the first time you charge the battery for 8-12 hours and disregard any lights on the charger. After the initial charge, you will want to charge the battery when it gets low and never charge the battery for longer than 24 hours.

## **Why didn't my feeder legs come with bolts to hold them together?**

The unit does not come with hardware for the legs. The legs actually slide in together and will stay, bolts or bailing wire can be used if desired.

## **Why is the analog timer on my feeder not turning?**

Check and make sure you have a good AA battery inserted fully in the battery compartment in the back.

## **Can I get a discount for buying more than one feeder or blind?**

Yes, the total quantity will dictate final negotiated price. The higher the quantity, the higher the discount. To qualify for consideration of a discount on the smaller feeders (200# & 350#), you must be purchasing 10 or more. To qualify for the larger feeders (600# & 1200#), you must be purchasing 10 or more.

Please note: no discounts will be given during peak season months (January – April & July – October).

All Dealers and Distributors are free to decide their own discount programs. Boss Buck does not dictate MAP pricing to our Dealers. Their individual buying power dictates their ability to discount.

## **What kind of warranty comes with your products?**

The warranty varies by each Manufacturer and product. Please see the product page for each products warranty.

**Which automatic unit do I need to convert my Boss Buck feeder from a protein/gravity to an automatic?**

You will need either a 12V (Item# 1.5bb) BB Conversion kit. We also have a 12V Directional Conversion kit (Item# 1.DFBB)

**Which automatic unit do I need to purchase to fit my 55 gallon drum?**

You will need either a 12V (Item# 1.16) Drum Mount kit. We also have 12V Complete Drum Mount kits available and include the battery and drum mount solar panel. In addition to these, we offer a 12V Directional Feeder box for 55 gallon drums (Item# 1.DF).

**Does the feeder box come with a warranty?**

No, there is no warranty offered on the feeder box itself. However, there is a 1 year warranty on the motor from the day of purchase and a 2 year factory warranty on the timer. You will be required to provide a proof of purchase when sending back any feeder motors for testing and diagnosis. The timer has a date stamp on the back label which we use to determine warranty status.

**What is the height from the barrel to the bottom of the feed tubes when ordering a Poly Gravity Lower Unit?**

If you purchase one of the lower units w/3 or 4 way gravity heads: The distance from the barrel to the bottom side of the gravity head will be between 17 1/4 to 18 3/4 inches, depending on where you have the inner sleeve on the neck of the gravity head set when adjusting the feed flow.

**What can cause my feeder control box to rust?**

Feeding any salt based mineral supplements will corrode and rust your feeder control box more rapidly than using corn, protein or other non-salt based feeds. Using any salt based feed material through a Boss Buck control system will void the parts warranty. Also, moisture can cause your control box to rust over a much longer period of time.

**Can you reset the Simple Set Timer?**

Under the Program Button on the Deer Feeder Timer there is a small hole/button that is your RESET BUTTON. Timers are electronics and subject to occasional glitches due to electrical surges or an absence of electric power. Environmental issues also have an effect on electronics. Extreme cold and hot temperatures can cause electronics to temporarily malfunction. When the ambient temperature is not extreme, plug timer into an appropriate power source/battery. Depress the RESET BUTTON with a pin, tooth pick, or other pointed object that will fit the hole/button for 5 seconds. Allow the timer to re-boot to its original programming. Reset the programmed times you want it to feed and test it for its full range of functions again. In most instances, you will find that this will allow the Deer Feeder Timer to resume normal operating functions.

**How many feeders per acre do you recommend?**

We recommend a feeder to every 50 acres.

### **How do I get the deer on my property to eat out of the gravity feeder system?**

There are many factors that can be effecting the results you get when introducing new feeders to wild deer. Here are some things you can do to help expedite the process:

1. Place the feeder in or right next to the woods. This is a must! Deer are not comfortable in the open and will hesitate to utilize feeders located in wide open areas.
2. Scent Control – Make sure you do not contaminate the area or the feed with your human odor.
3. Add an attractant scent/flavor to your corn to make it more enticing and desirable to the deer. The aroma will attract them from longer ranges and recruit more deer to that location.
4. Feed Flow – Make sure the feed flow is set for the material you're feeding. Ensure that your gravity head is adjusted down enough so that the corn or protein can flow freely from the hopper to the ends of the ports constantly. If the head is pushed up too far, it will restrict the flow and require the deer to work much harder to get feed out of the feeder. Once they are acclimated to the food source/new feeder, this will not be as big of an issue when feeding corn.
5. Time – It will take time and the steps listed above being observed to see deer activity at your feeders. It takes some time to get deer used to new things in their environment but be patient, cover your bases and they will start emptying your feeders, no problem!

### **Can you paint the blinds or feeders a different color?**

Yes, they are paintable but the surface is non-absorbent and the paint will wear off over time. The HDPE material also has a separation agent in the molding process to help it separate from the mold. This Teflon like coating makes it hard for anything to stick to our blinds and feeders.

### **How do I get my spinner plate off of my box?**

If you're having trouble getting your spinner plate off of the motor shaft, I suggest using a punch style blunt tipped object that is slightly smaller than the shaft and a hammer to drive the motor shaft out of the spinner hub. Remove the nuts holding the motor to the top of the control box. It is tough to get a seized spinner hub off the motor shaft from time to time when it gets corroded. You might have to use some force but it should work and come free and fall into the bottom of the box. Putting a piece of wood or something inside the box to support the top will also help to keep the box from flexing, freeing the motor faster.

### **What is the motor shaft hub on the spinner plate made of?**

Motor shaft Hubs on the Swing Door Slinger are SS304 (stainless steel) to prevent corrosion

### **Can varmints chew on the feeder hopper?**

Yes, if they are left empty for any period of time, some varmints in your environment may be triggered to chew on certain parts of the feeder hopper. This behavior is triggered when they can smell the feed residue inside the hopper which is what they're trying to get to. We highly recommend removing all low hanging tree branches near the feeder to prevent them from jumping to the top and chewing the corners/edges of the hinge lids, leg channels, etc. If you have a

protein/gravity feeder system, we also recommend removing the gravity head while the feeder is empty.

## Troubleshooting

### Motor Trouble Shooting

If you are having issues with getting your motor to fire up, try the following steps.

- 1) Turn the spinner by hand. If motor shaft turns try step 2.
- 2) Make sure you have a fully charged power source (connect your timer to a charged battery) top right hand corner of timer will show the battery life indicator. The indicator should show 6V or 12V depending on your battery. (If running a 12V system you want to make sure the indicator says 12V) If indicator shows 6V, a 12V motor will not run.

If the motor shaft will not turn the motor is stuck. Do not leave the system outdoors year round unless the motor battery and timer are left operational. Water and ice will corrode non moving parts over time. Making sure it stays running prolongs the life of your motor.

### Boss Buck Simple Set Timers

Our timers work with both 6v and 12v power sources. The battery life indicator on the timer shows 6v or 12v on the LED screen. If the battery power drops to 6v the timer LED indicator can show FULL, but it is 6v not 12v. The 12v motor will not turn with only 6v of power. Replace your battery with a hot 12v battery and press the test button. If the unit is functioning properly your motor will spin and your LED indicator will now read 12v. We recommend using a Solar Panel on your battery. In extreme cold conditions the battery can lose charge even with the solar panel connected. Make sure Solar Panel is kept as clean as possible for optimum charging capability.

### Can you reset the Simple Set Timer?

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seconds. Allow the timer to re-boot to its original programming. Reset the programmed times you want it to feed and test it for its full range of functions again. In most instances, you will find that this will allow the Deer Feeder Timer to resume normal operating functions.

## **What can cause my feeder control box to rust?**

Feeding any salt based mineral supplements, such as Big Tine 30-06 mineral blend, will corrode and rust your feeder control box more rapidly than using corn, protein or other non-salt based feeds. Using any salt based feed material through a Boss Buck control system will void the parts warranty. Also, moisture can cause your control box to rust over a much longer period of time.