



Frequently Asked Holster Questions

General Holster Questions

Q. What kind of Warranty is offered with Alien Gear Hosters Products?

A. The Alien Gear Warranty is made up of 3 features:

Forever Warranty:

If anything on your Alien Gear Holster ever breaks, we'll repair or replace it at no cost. We've got you covered forever!

This gun holster warranty applies to the following products:

- ShapeShift Holsters
- Cloak Tuck IWB (Original & 3.0 & 3.5)
- Cloak Mag Carrier (Single & Double)
- Cloak Slide OWB Holster
- Cloak Belt Holster
- Cloak Mod OWB Holster
- Cloak Dock Holster Mounts(IWB & OWB)

30-day Test Drive:

With the 30-day test drive you have the opportunity to try our products and discover the most comfortable holsters on the planet. If you disagree within 30-days we'll buy it back no questions asked.

This gun holster warranty applies to the following products:

- ShapeShift Holsters
- Cloak Tuck IWB (Original, 3.0 & 3.5)
- Cloak Mag Carrier (Single & Double)
- Cloak Slide OWB Holster
- Cloak Belt Holster
- Cloak Mod OWB Holster
- Cloak Dock Holster Mounts(IWB & OWB)

Free Shell Trades for Life:

With our free shell trades for life, if you get a new handgun you have the ability to exchange your old shell for a new one. Due to the advanced nature of the ShapeShift System, the Shift Shells are not covered by this offer.

This gun holster warranty applies to the following products:

- Cloak Tuck IWB (Original, 3.0 & 3.5)
- Cloak Slide OWB Holster
- Cloak Belt Holster
- Cloak Mod OWB Holster

Q. Is my holster shell exchangeable?

A. We offer free shell trades for life for the following products:

- Cloak Tuck IWB (Original, 3.0 & 3.5)
- Cloak Slide OWB Holster
- Cloak Mod OWB Holster

If you are looking to exchange a shell for one of the listed products we can absolutely help

Please keep in mind that:

- **Revolver shells and Semi-auto shells are not on the same interchangeable hole pattern.**
- **Although all handguns sizes (except revolvers) of our IWB holster bases will fit each semi-auto shell, there is a size best suited for each handgun.**

Q. Can I upgrade my current Alien Gear Holster to a new model?

A. Unfortunately we are not able to offer upgrades to newer holster models. However if you are still within the 30-day Test Drive you can send your holster back for an exchange.

****Some Additional Costs May Apply****

Q. How do I prevent my holster screws from backing out?

A. After you have received your holster and have customized it to your ride height and retention preference, we recommend using blue lock-tite or clear nail polish on the screws to prevent them from backing out.

Q. Can I modify my holster without voiding the forever warranty?

A. Some customers do modify our products to match their needs. However, we do not recommend modifying your products as then we cannot guarantee the safest fitment.

****Note: Any modifications to a ShapeShift Holster will void the lifetime warranty.**

Q. How do I clean and maintain my holster?

A. With the following products we recommend handwashing with a couple drops of dish soap followed with air drying.

- ShapeShift 4.0 IWB Holster
- ShapeShift AIWB Holster
- ShapeShift OWB Slide Holster
- ShapeShift Drop Leg Holster
- ShapeShift Ankle Holster
- Cloak Tuck 3.0 IWB Holster

For our leather products (Cloak Tuck Original/Cloak Slide) we recommend saddle soap or leather cleaner.

Q. Do I order a right or left handed holster for small of the back carry?

A. Please do not wear your IWB holster at the 6 o'clock (small of back) position. This location could result in personal injury if you were to fall backwards. If you are set on carrying small of back, you would order the opposite of your strong hand. But be advised that this carry preference may result in flagging yourself while drawing.

ShapeShift Modular Holster Questions

Q. The ShapeShift line is not available for my gun. What's next?

A. We plan to keep adding firearms to our new ShapeShift Modular Holster System! The next wave of Shift Shells will be coming soon! Our intention is to eventually release new compatible firearms based on our customer's requests. If you subscribe to our newsletter on our website, we will keep you updated with all the newest products we offer.

Q. What is the ShapeShift Holster made out of?

A. Wondering what makes the ShapeShift the next evolution in concealed carry. The ShapeShift Modular holster is made with a proprietary blend of polymer to enhance durability and ensure that your holster serves you and your gun for a lifetime. By utilizing polymers that are similar to the ones used in production of firearms we ensure that the holster will last through hot weather unlike many other holster options which may deform in such conditions. And in case anything does happen to your holster we back every product with a life-time warranty.

Q. What guns are available for the ShapeShift?

A. The following guns are now available for the ShapeShift Modular Holster System. For the most up-to-date guns list, please visit the Core Carry Pack page and view the guns in the dropdown box. If you are unable to find your firearm on this list or on the Core Carry Pack product page, please know we are working diligently to add more handguns to this list.

ShapeShift Compatible Guns

1911

- 1911 - 5 inch

Beretta

- Beretta 92 - Full Size (Also fits M9)

Cz

- CZ - PO7

Glock

- Glock - 17

- Glock - 19
- Glock - 22
- Glock - 23
- Glock - 26
- Glock - 27
- Glock - 29
- Glock - 30
- Glock - 30sf
- Glock - 31
- Glock - 32
- Glock - 42
- Glock - 43
- Glock - 43X
- Glock - 48

H&K

- H&K VP9
- H&K VP9sk

Kimber

- Kimber Micro
- Kimber Micro 9

Ruger

- Ruger LC380
- Ruger LCP
- Ruger LCP II
- Ruger LC9
- Ruger LC9s
- Ruger LC9s Pro
- Ruger SR9c
- Ruger SR40c

S&W

- S&W M&P Shield 2.0 40 caliber
- S&W M&P Shield 2.0 9mm
- S&W M&P Shield 40 caliber
- S&W M&P Shield 45 Caliber
- S&W M&P Shield 9mm
- S&W M&P Shield Performance Center
- S&W M&P380 Shield EZ
- S&W M&P40 4.25 inch barrel
- S&W M&P40c Compact 3.5 inch barrel
- S&W M&P9 4.25 inch barrel
- S&W M&P9c Compact 3.5 inch barrel

- S&W SD40 VE
- S&W SD9 VE

Sccy

- SCCY CPX-2

Sig

- Sig P229r Railed 40 cal
- Sig P229r Railed 9mm
- Sig P238
- Sig P320 Compact/Carry .40 cal
- Sig P320 Compact/Carry 9mm
- Sig P320 Full Size .40 Cal
- Sig P320 Full Size 9mm.
- Sig P365
- Sig P938

Springfield

- Springfield XD 4 inch barrel
- Springfield XD Mod.2 4 inch Service Model
- Springfield XD Mod.2 Subcompact 45ACP 3.3 inch
- Springfield XD Mod.2 Subcompact 9mm/40cal 3 inch
- Springfield XD Subcompact 3 inch barrel
- Springfield XD-E
- Springfield XD-E .45ACP
- Springfield XDM 3.8
- Springfield XDM 3.8 Compact
- Springfield XDs 3.3
- Springfield XDs Mod.2 3.3 inch

Taurus

- Taurus G2S
- Taurus PT111 Millennium G2 (fits G2C)
- Taurus PT140 Millennium G2
- Taurus PT709 Slim
- Taurus PT740 Slim

Walther

- Walther PPQ 4 inch
- Walther PPQ M2 4 inch
- Walther PPQ M2 4.2 inch
- Walther PPS
- Walther PPS M2

Q. What improvements have been made from previous Alien Gear Holsters?

A. The groundbreaking ShapeShift Modular Holster System blends enhanced comfort, concealment and flexibility to provide the ultimate concealed carry experience. Here's a look at the specific improvements we have achieved with the ShapeShift:



ShapeShift IWB Holster Improvements

The ShapeShift 4.0 IWB Holster is designed with an all-new perforated neoprene and a flexible steel core, which offers enhanced comfort and improved flexibility. The new IWB holster also sports a pair of adjustable holster clips, so you can adjust your holster's cant and ride height with zero tools! To achieve the next level of concealment, the ShapeShift IWB Holster is designed with the slim Shift Shell.



ShapeShift AIWB Holster Improvements

You asked for it, and we listened! The brand new ShapeShift Appendix Carry Holster allows you to conceal safely and comfortably all day long. With its versatile design, you can wear this holster anywhere on your waistband.



ShapeShift Paddle Holster Improvements

The ShapeShift OWB Paddle Holster is now designed with 360-degree cant rotation, allowing you to choose your preferred carry angle. This innovative paddle holster also includes a removable thumb release. Additionally, this improved OWB Paddle Holster is fully compatible with the ShapeShift Holster mount, which allows you to attach your holstered handgun to a variety of surfaces.



ShapeShift OWB Slide Improvements

With its slim design and upgraded CoolVent Neoprene backer, the all-new OWB Slide Holster is far more concealable and will conform to your side in seconds. This holster is the most comfortable, concealable OWB holster on the planet. Period.

Q. Will my other Alien Gear Holsters work with the ShapeShift Expansion Packs?

A. A Shift Shell is designed to work with all of the ShapeShift Modular Holsters. If you have a Shift Shell it will work across the board. Unfortunately our Cloak series holsters will not work with ShapeShift Expansion Packs with the exception of the Cloak Mod. The Cloak Mod is compatible with the ShapeShift Drop Leg Expansion and the ShapeShift Molle Expansion packs.

Q. How do I put together my ShapeShift holster?

A. Once you play around with your ShapeShift Holster a bit, it's easy enough to assemble.

Q. Which ShapeShift Holsters does the thumb release work with?

A. The thumb release will attach to the following ShapeShift holster variants:

- ShapeShift 4.0 IWB Holster
- ShapeShift AIWB Holster
- ShapeShift Paddle Holster
- ShapeShift Drop Leg Holster
- ShapeShift Molle Holster
- ShapeShift Backpack Holster

Cloak Series Holster Questions

Q. What level of retention do the Cloak Series holsters come in?

A. The Cloak Series holsters all come with our adjustable retention to fit your preference. Unfortunately we do not offer active retention for these models. All Cloak Series holsters are level 1 retention. If you need a level 2 holster the ShapeShift line-up offers multiple level 2 retention holsters with our thumb-release technology.

Q. What color options are available?

A. Our leather products (The Cloak Tuck Original and Cloak Slide) are offered in black and brown. And our other Cloak Series holsters come in black.

Q. Are the Cloak Series shells interchangeable?

A. With our universal hole patterns you can easily swap holster shells on your base. However keep in mind that semi-automatic handguns and revolvers do utilize different hole patterns so they are not interchangeable.