

F.A.Q.

Heated Clothing

Is it safe?

Our heated items have been through rigorous testing to make sure that every item is both safe and the best product we can provide!

Where does it heat?

All products have pictures displaying where the Heat Zones are located so you know exactly where to expect the heat before you buy.

How do I wash my item?

All our ActionHeat items come with detailed care instructions. If you've lost your care instructions, don't worry! We also put care instructions on each product page.

Why doesn't my item doesn't feel as hot as 130F?

There are so many factors that can affect the heating performance - external temperature, air flow, cold or windy atmospheres.

Are the batteries included?

Yes, all batteries and charging items are included with the item. If you need extra batteries, we sell these as separate items as well so you can always be warm.

Will I have an issue in an airport?

You won't have any problems with our heated apparel or power banks in the airport, just be sure it is placed in the tray at security.

What size am 1?

We include full size guides on all our product pages so you'll know exactly what size you or your loved one needs.